

IHCP *banner page*

INDIANA HEALTH COVERAGE PROGRAMS

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IHCP provides results of review year 2021 CMS PERM, announces review year 2024 CMS PERM

The Indiana Health Coverage Programs (IHCP) recently received the results from the review year 2021 (RY2021) Centers for Medicare & Medicaid Services (CMS) Payment Error Rate Measure (PERM) audit, which reviewed claims paid between July 1, 2019, and June 30, 2020. The claims were reviewed by federal contractors for adherence to state and local laws, rules, and policies for program eligibility and coverage under both the fee-for-service (FFS) and managed care delivery systems.

Documentation errors, such as insufficient and improperly completed documentation, were found during the audit. IHCP PERM project staff members have been providing

educational information on the importance of documentation. Those educational articles can be found by searching prior [IHCP Bulletins](#) and [IHCP Banner Pages](#), accessible from the homepage at in.gov/medicaid/providers.

The IHCP is also alerting providers that the review year 2024 CMS PERM audit will be starting later this year. This review year will examine claims paid between July 1, 2022, and June 30, 2023.

Note: Before the PERM audit begins, it is important for providers to ensure that their provider enrollment information is up to date. This information can be viewed and updated using the Provider Maintenance link in the [Provider Healthcare Portal](#), accessible from the homepage at in.gov/medicaid/providers.

Indiana Family and Social Services Administration (FSSA) IHCP PERM project staff will be providing additional information as the start of the review approaches. Contact information for the IHCP PERM project staff is:

FSSA Office of Medicaid Policy and Planning
Indiana Medicaid PERM Project
402 W. Washington St., Room W374
Indianapolis, IN 46204
Email: PERM@fssa.in.gov

For additional information on the PERM audit, providers are encouraged to view a recording of the [Payment Error Rate Measurement](#) webinar from 2019.



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